



California Consumer Privacy Act (CCPA) Consumer Request Form

If you are a California Resident and would like to submit a request to **Driven, Inc.** (also referred to below as "we", "us", and "our") pursuant to the California Consumer Privacy Act (CCPA), please complete the form below and submit it to us with the required documentation as specified herein. To the extent that Driven is providing services to another business that has collected your personal information, please contact that business to file a request.

SECTION 1: Details of Person Submitting This Consumer Request

FULL NAME: _____

MAILING ADDRESS: _____

TELEPHONE NUMBER: _____

EMAIL ADDRESS: _____

DRIVEN CONTACT: _____

(name of primary Driven contact, sales or account rep, if known)

SECTION 2: Are you the California Consumer?

Please select the appropriate box:

YES, I am the California Consumer requesting my own information.

NO, I am acting on behalf of a California Consumer.

If **NO**, I have enclosed the required documentation demonstrating I have the authority to act on behalf of the California Consumer identified in SECTION 3, below.

If YES, skip to SECTION 4. If NO, complete SECTION 3.

SECTION 3: Details of the California Consumer *(if not the person in Section 1)*

Only complete this section if you answered NO in SECTION 2 and are acting on behalf of the California Consumer.

FULL NAME: _____

MAILING ADDRESS: _____

TELEPHONE NUMBER: _____

EMAIL ADDRESS: _____

SECTION 4: Consumer Request Details

As specified in the Driven California Privacy Policy, we do not sell personal information. Accordingly, there is no need to file a Consumer Request with Driven to Opt-Out of the sale of personal information. Please see the Driven Privacy Policy, available at <https://www.driven-inc.com/privacy-policy/> for details on 1) the purposes for which we use your personal information, 2) the categories of third parties with whom we share your personal information, and 3) the categories of information that we disclose to third parties.

If you wish to assert other rights under the CCPA, please select the appropriate box(es) below:

- I am asserting the **CCPA Right to Know**, and I want to know:
- The categories of personal information collected.
 - Specific pieces of personal information collected.
 - The categories of sources from we collected your personal information.
 - Other *(specify below)*
- I am asserting the **CCPA Right to Delete**.

Continued on page 3

Please describe the information you are seeking to know about or to delete, and include relevant details that you think will help us locate that information.

Additional documentation attached

In certain circumstances, where disclosure would adversely affect the rights and freedoms of others, we may not be able to disclose the information to you, in which case you will be informed promptly and given full reasons for that decision. If the information you request reveals details directly or indirectly about another person, we will have to seek the consent of that person before we can let you see that information, and if we cannot obtain that permission, we will attempt to provide you information in a redacted form, if feasible.

While in most cases we will be happy to provide you with copies of the information you request, we nevertheless reserve the right, to charge a fee or refuse the request if it is considered to be “manifestly unfounded or excessive” or as otherwise specified under the CCPA or related regulations. However, we will make every effort to provide you with a satisfactory form of access or summary of information if suitable.

SECTION 5: Verification Requirements

We are required to verify all requests prior to taking substantive action. We will attempt to verify your identity using information available to us. If we are unable to do so, we may request additional information for verification purposes.

SECTION 6: Submission Instructions

Email the completed CCPA Consumer Request form and required verification documentation to us at ccpa@driven-inc.com, or call us toll-free at 877.637.4836 to request assistance, including arranging for the secure transfer of any personal or sensitive information.

SECTION 7: Certification

By signing this form below, I hereby confirm that I have read and understood the terms of this Consumer Request Form, and I certify that the information provided by me in this application and any attachments is true and accurate. I further confirm that Driven, Inc. is obligated to verify my identity and is authorized to obtain information as may be necessary to complete the verification process. I additionally acknowledge that it may be necessary for Driven Inc. to obtain more detailed information in order to locate the correct personal information.

Signature *(individual listed in Section 1)*

Date

I have signed on behalf of the California Consumer identified in SECTION 3.